



HANNAH NAOMI
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 SUITE 254
 PORTLAND, OR
 97202 USA

NAME	
ORDER DATE	
ORDER NUMBER	
EMAIL ADDRESS	

PRODUCTS INCLUDED IN THIS PACKAGE

REASON FOR RETURN	
SIZE	
METAL TYPE	
DIFFERENT PRODUCT	
RETURN WITHOUT EXCHANGE	
OTHER <i>(please specify in notes)</i>	

NOTES

THIS WAS A GIFT
<p>*If you do not know the order number please provide the gift giver's name, address, email or any available info in the notes section. <i>No credit will be issued if the pieces cannot be linked to a HN order.</i></p> <p>Next, let us know how you would like to process the return. When the return is received we can:</p> <ul style="list-style-type: none"> • <i>Send a gift card for the merchandise total to your email address.</i> • <i>Refund buyer's original payment method.</i>

REFUND TO BUYER	GIFT CARD

USED HN PRE-PAID RETURN LABEL	USED ALTERNATE SHIPPING METHOD

Returns must be initiated and shipped in their **ORIGINAL CONDITION** within **TWO WEEKS** of receiving your order. *Exceptions are made for gifts.* Late returns (unless discussed in advance with Team HN) will be subject to a fee. No refunds can be issued after 180 days.

If you choose to use our pre-paid USPS return label (*US only*), we will deduct \$4.75 (*First Class*) or \$7.75 (*Priority*) from your refund upon receipt. Original shipping, VAT, gift wrap and rush fees are not refundable. **RETURNS MUST BE SECURELY PACKAGED.** Shipping with USPS 'Forever' stamps on standard letter envelopes often results in damaged merchandise, lost parcels and/or additional postage due. **WE ARE NOT RESPONSIBLE FOR PACKAGES SHIPPED WITHOUT TRACKING INFORMATION.** Damaged or altered pieces, packages that arrive with underpaid postage and returns outside of our 2 week window (unless otherwise discussed with Team HN) are subject to a fee or denial of refund. We will contact you via email if there is an issue with your returned pieces.

Visit HANNAHNAOMI.COM/FAQ for more information!

THANK YOU! :)