

# RETURN FORM

N  
HANNAH  
NAOMI  
*jewelry design*

HANNAH NAOMI  
2505 SE 11<sup>TH</sup> AVE  
SUITE 254  
PORTLAND, OR  
97202 USA

NAME			
EMAIL			
ORDER DATE		TODAY'S DATE	
ORDER NUMBER			

## RETURN DETAILS

### THIS WAS A GIFT

\*If you do not know the order number **please provide the gift giver's name, address, email or any available info in the notes section.**  
*No credit will be issued if the pieces cannot be linked to a HN order.*

<i>I ALREADY REORDERED! different size, metal, style etc.</i>
<i>I HAVE NOT REORDERED YET let us know if you have questions at <a href="mailto:Naomi@HannahNaomi.com">Naomi@HannahNaomi.com</a></i>
<i>I AM RETURNING WITHOUT REORDER (NO EXCHANGE) fees may apply. see below for details.</i>
<b>OTHER</b> <i>please specify in the notes section.</i>

*Buyer's original payment method is refunded by default. Note below if you prefer an alternate refund option.*

## PRODUCTS INCLUDED IN THIS PACKAGE

## SHIPPING

<i>USING MY OWN SHIPPING METHOD</i>
<i>USING HN PRE-PAID RETURN LABEL \$6.00 for Standard   \$10.00 for Priority</i>

## REFUND METHOD

<i>REFUND TO ORIGINAL PAYMENT METHOD 3-5 business days to post.</i>	<i>ISSUE A GIFT CARD sent to the email listed at the top of this form.</i>
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Only for use on HannahNaomi.com Does not expire.

## NOTES

All items included in this package will be refunded to the original form of payment or to a HN gift card. Please place a new order for the item you need in exchange. We will do our best to prioritize your exchange order but please leave a note at checkout so we can be sure to rush it out! Returns must be initiated within **TWO WEEKS** of receiving your order. Items must be packaged with care and shipped in their **ORIGINAL CONDITION** within **ONE WEEK** of initiating the return, *Exceptions are made for gifts.* Late returns (*unless discussed in advance*) will be subject to a fee. **RETURNS MUST BE SECURELY PACKAGED.** Shipping with USPS 'Forever' stamps often results in damaged merchandise, lost parcels and/or additional postage due. **WE ARE NOT RESPONSIBLE FOR PACKAGES SHIPPED WITHOUT TRACKING INFORMATION.** Use of our pre-paid USPS return label (*US only*), will deduct \$6.00 (*First Class*) or \$10.00 (*Priority*) from your refund upon receipt. Original shipping, VAT, gift wrap and rush/upgrade fees are not refundable. Damaged or altered pieces, packages that arrive with underpaid postage, orders without a return form or basic information included (*name, address, order number etc.*) and returns outside of our 2 week window are subject to a fee or denial of refund. No refunds can be issued after 180 days.

Visit [HANNAHNAOMI.COM/FAQ](http://HANNAHNAOMI.COM/FAQ) for more information!

THANK YOU! :)