

RETURN FORM

N
HANNAH
NAOMI
jewelry design

ALL FIELDS REQUIRED

HANNAH NAOMI
2505 SE 11TH AVE
SUITE 254
PORTLAND, OR
97202 USA

NAME			
EMAIL			
ORDER NUMBER			
<i>Return window closes TWO WEEKS from delivery date (unless otherwise discussed with Team HN or if received as a gift).</i>			
ORDER DATE		TODAY'S DATE	
<p>THIS WAS A GIFT</p> <p><small>*PLEASE PROVIDE THE GIFT GIVER'S NAME, ADDRESS, EMAIL & ANY ADDITIONAL INFO IN THE NOTES SECTION BELOW IF THE ORDER NUMBER IS UNKNOWN. Receipt or record of order is REQUIRED for refund.</small></p>			

DETAILS

<p>I ALREADY REORDERED! <i>Want your new order rushed? Leave your order number in the notes section!</i></p>
<p>I HAVE NOT REORDERED YET <i>Let us know if you have questions at NAOMI@HANNAHNAOMI.COM</i></p>
<p>RETURN ONLY (NO REORDER) <i>Additional fees may apply. See below for details.</i></p>
<p>OTHER <i>Please specify in the notes section so we can help you out with any questions!</i></p>

THIS WAS A GIFT

Buyer's original payment method is refunded by default. Select 'GIFT CARD' below for a digital certificate & to waive the \$3.00 return fee per item. Gift cards can be used on HANNAHNAOMI.COM or in store only and do not expire.

PRODUCTS INCLUDED FOR RETURN

SHIPPING

<p>USING YOUR OWN SHIPPING METHOD <i>Must be safely packaged & include tracking info.</i></p>
<p>USING USPS PRE-PAID RETURN LABEL <i>\$6.00 for Standard Mail \$10.00 for Priority Mail</i></p>

NOTES

REFUND

<p>REFUND TO ORIGINAL PAYMENT METHOD <i>3-5 business days to post. \$3.00 per returned item will be deducted.</i></p>	<p>ISSUE A HN GIFT CARD <i>Sent to the email listed on this form.</i></p> <p><small>Does not expire. Original buyer will not be notified of return. Gift Card can be used only on HANNAHNAOMI.COM. \$3.00 restocking fee will be waived.</small></p>
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RETURNS MUST BE INITIATED WITHIN TWO WEEKS of receiving your order and shipped in their ORIGINAL CONDITION within ONE WEEK of initiating the return. *Exceptions are made for gifts.* RETURNS MUST BE SECURELY PACKAGED. Using a letter envelope and 'Forever' stamp to avoid paying return postage may result in damaged merchandise, lost parcels and/or additional postage due. WE ARE NOT RESPONSIBLE FOR PACKAGES SHIPPED WITHOUT TRACKING INFORMATION. Using our PRE-PAID USPS RETURN LABEL (US only) WILL DEDUCT \$6.00 (FIRST CLASS) OR \$10.00 (PRIORITY) from your refund upon receipt. A \$3.00 FEE PER ITEM IS DEDUCTED WHEN A REFUND IS PROCESSED TO THE ORIGINAL PAYMENT METHOD. Select HN Gift Card (use on HANNAHNAOMI.COM or in store only) as the refund method to waive the \$3.00 per item fee. By default, the merchandise total minus any applicable fees will be refunded to the original payment method. PLACE A NEW ORDER FOR THE ITEM YOU NEED IN EXCHANGE. Please leave a note at checkout if you would like to receive your new pieces by a specific date. Original shipping, VAT, gift wrap and rush/upgrade fees are not refundable. Damaged or altered pieces, packages that arrive with underpaid postage, orders without a return form or basic information included (name, address, order number etc.), late returns (unless discussed in advance), will be subject to an additional fee or denial of refund. No refunds can be issued 180 days after the purchase date.

VISIT HANNAHNAOMI.COM/FAQ FOR MORE INFORMATION!

THANK YOU! :)